FAYETTEVILLE NC
POLICE DEPARTMENT

April 7, 2021

MEMORANDUM

TO: J Ader
Muckrock News
110634-30609497@requests.muckrock.com

FROM: Office of Chief Gina V. Hawkins
via Sgt. Jeremy Glass
Public Information Officer

SUBJECT: Fayetteville Police Department's use of Clearview AI

Regarding your request about the use of Clearview AI:

The Fayetteville Police Department began testing and evaluating Clearview AI in December, 2019. During our trial and evaluation period, this resource provided valuable informative leads for follow-up, and licenses were purchased in September, 2020.

It is important to understand that Clearview AI is an **investigative tool** that provides leads. The department relies on many **investigative tools** such as: Social Media tips (Facebook, Twitter, Instagram, NextDoor, Ring Neighbors, etc), Crimestoppers tips, National Integrated Ballistic Information Network (NIBIN), Latent Prints, Police K9's, eye-witness accounts, etc.

As with any investigative tool, the information we obtain is used to conduct independent verification prior to confirmation. We do not rely, or remain dependent upon, a single piece of information to close cases or make arrests without proper follow-up and confirmation.

Also, it is important to note that we follow the Clearview Usage Policies that mandate the following:

1) **Search results must be independently verified**
2) **Only used for authorized law enforcement purposes** (requires a Case number and Investigation type).
3) **Designation of an administrator** (A supervisor that reviews, audits, and manages use of Clearview)
4) **Stay secure** (We follow CJIS Code for compliance).

The City of Fayetteville, North Carolina does not discriminate on the basis of race, sex, color, age, national origin, religion, or disability in its employment opportunities, programs, services, or activities.

5) **Follow the law** (We do not use Clearview in any way that violates any local, state, or national law).

Over the course of the almost year and a half that we have been Clearview users, it has been a strong asset in our toolbox, generating numerous leads for investigators by efficiently searching open source records. From banking fraud investigations to Human Trafficking investigations, the introduction of AI technology greatly reduces the chance of human error during a manual search process of open source records.

Respectfully,

Sgt. Jeremy Glass
Public Information Officer
Office of Community Affairs